

Ref: 322/17

12 January 2017

Dear

**Re: Request under the Freedom of Information Act 2000 (FOIA)**

Thank you for your request for information, which was received by the Nottinghamshire Office of the Police and Crime Commissioner on 06 January 2017.

**INFORMATION REQUESTED**

- Who provides the organisation's BACS payments and Direct Debit collection software?
- Please provide a list of your suppliers of the above software.
- How you came to the decision to choose these companies?
- Are these solution(s) hosted on premise or cloud hosted?
- Please provide expenditure on computer software used for BACS payment processing and Direct Debit collection. For financial years 2014/2015 and 2015/2016.
- When does your current contract(s) with BACS payment and direct debit collection software expire?
- Will this service(s) be tendered and if so where?
- What is the total value of your current BACS payment and Direct Debit collection software contract(s) and over what period?
- With whom does the organisation hold its primary bank account?
- Does the organisation, acting as a Bureau, provide BACS processing on behalf on any other organisation?
- What payments types does the organisation use? (e.g. BACS (Direct Credit), Direct Debit, Faster Payments, etc.).
- Who is the person responsible for BACS processing and Direct Debit collection software?
  - Name
  - Position
  - Telephone Number
  - Email

## RESPONSE

Under S 1 (1) (a) of the Freedom of Information Act 2000 (FOIA), I can confirm that the Nottinghamshire Office of the Police and Crime Commissioner does not hold the information you have requested.

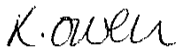
- We do not directly use BACS for payment runs. We outsource the complete service that would use this software (e.g. payroll/creditor payments).
- We do not use and have no need for direct debit collection software.

In light of the above two bullet points all of the questions asked are not applicable to ourselves.

I would like to take this opportunity to thank you for your interest in the Nottinghamshire Office of the Police and Crime Commissioner.

Should you have any further enquiries concerning this matter, please write or contact the Freedom of Information Officer on telephone number 0115 8445998 or e-mail [nopcc@nottinghamshire.pnn.police.uk](mailto:nopcc@nottinghamshire.pnn.police.uk).

Yours sincerely



**Katy Owen**  
**Business Support Manager**  
**Nottinghamshire Office of the Police and Crime Commissioner**