

Our Ref: 895/15

17 February 2015

Dear

Re: Request under the Freedom of Information Act 2000 (FOIA)

Thank you for your request for information, which was received by the Nottinghamshire Office of the Police and Crime Commissioner on 22 January 2015.

INFORMATION REQUESTED

I should like to know, in each year since its introduction, how many complaints have been received by the NOPCC about the conduct, operational effectiveness, behaviour or performance or any other matter of itself or the Nottinghamshire Police. How many have received a reply, how many are ongoing and how many have been referred upwards to the IPCC or other supervisory body.

RESPONSE

Under S 1 (1) (a) of the Freedom of Information Act 2000 (FOIA), I can confirm that the Nottinghamshire Office of the Police and Crime Commissioner does hold the information you have requested.

Please find below answers to your questions:-

Total complaints received by the NOPCC since its introduction:

- 11 complaints were received between the period 22/11/12 - 31/12/12
- 105 complaints were received between the period 01/01/13 - 31/12/13
- 65 complaints were received between the period 01/01/14 - 31/12/14
- 9 complaints were received between the period 01/01/15 - 31/01/15

190 TOTAL

190 complaints received a response.

25 complaints are on-going.

No complaints have been referred to the IPCC or other supervisory body by the Police and Crime Commissioner.

continued.....

I would like to take this opportunity to thank you for your interest in the Nottinghamshire Office of the Police and Crime Commissioner.

Should you have any further enquiries concerning this matter, please write or contact the Freedom of Information Officer on telephone number 0115 8445998 or e-mail nopcc@nottinghamshire.pnn.police.uk.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Lisa Gilmour', written in a cursive style.

Lisa Gilmour
Business Support Manager
Nottinghamshire Office of the Police and Crime Commissioner