

Nottinghamshire Police and Crime Commissioner

Notice of Decision



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Date Received*:	17.07.14
Ref*:	2014.025

*to be inserted by Office of PCC

TITLE: Nottinghamshire Police Replacement Telephony System

EXECUTIVE SUMMARY: Nottinghamshire Police has two telephone systems that are both approaching the end of their supported life.

- A Siemens telephone system providing the main Force telephony for which the end of supported life has been announced for 2017. The force-wide telephony is to be replaced by a CISCO telephony solution delivered in collaboration with Northamptonshire Police.
- A Nortel Meridian phone system is used within the Force control rooms which have an end of supported life for 2016. These systems are to be replaced by a CISCO Unified Contact Centre Enterprise (UCCE) call distribution system for Contact Management – **this however shall not form part of this contract and shall be procured later.**

The contract will deliver a resilient telephone infrastructure to support 4000 devices and 5000 staff for Nottinghamshire Police. This will be delivered with the use of the Northamptonshire Police framework agreement for voice and unified communications. The contract will provide professional services to assist with the delivery of the core telephony infrastructure, including the interconnection of the legacy and replacement phone systems. The contract will provide a mechanism for connecting the new replacement telephony with the existing Force legacy telephony systems and with a CISCO Unified Contact Centre Enterprise (UCCE) call platform that will be procured separately. The contract will also provide options for the delivery of Switchboard functions, Call Recording and Call Logging capabilities.

The total contract value will be below £1,159,247.70 this figure is based on the full delivery of all items in the quantities quoted in the ITT document and quotations. During the installation of the force wide telephony some options will not be taken up from those listed within the ITT requirement and subsequent contract schedule, and other items will not be taken in the quantities listed.

To Clarify: Nottinghamshire Police are not committed to buying all of the items listed, or in the quantities quoted. Therefore the final contract value will be less than that quoted above.

INFORMATION IN SUPPORT OF DECISION: (e.g report or business case)



Business Case ICT
Telephony Solution 2-

Is any of the supporting information classified as non public or confidential information?**

No

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DECISION:

Recommend that a contract be awarded to BT iNet for the period of 2 years commencing 23rd June 2014 to 22nd June 2016 for the provision of a replacement telephony system.

DECLARATION:

I confirm that I do not have any disclosable pecuniary interests in this decision and I take the decision in compliance with the Code of Conduct for the Nottinghamshire Office of the Police and Crime Commissioner. Any interests are indicated below:

The above request has my approval.

Signature:


Nottinghamshire Police and Crime Commissioner

Date:

29/7/14

OFFICER APPROVAL

I have been consulted about the proposal and confirm that the appropriate advice has been taken into account in the preparation of this report. I am satisfied that this is an appropriate request to be submitted to the Police and Crime Commissioner.

Signature:

Chief Executive

Date:

29th Jul 2014.

** See guidance on non public information and confidential information.