Nottinghamshire Police and Crime Commissioner Notice of Decision



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For Decision or Information	Decision
Date received*:	11.03.2020
Ref*:	2020.014

^{*}to be inserted by Office of PCC

TITLE: Nottinghamshire Victim CARE contract extension 2020/21 and 2019/20 Service Improvement Incentive

EXECUTIVE SUMMARY:

In 2016 the PCC commissioned Catch 22 to deliver a new victim support and victim-initiated restorative justice service now known as Nottinghamshire Victim CARE (outlined in Notice of Decision 2017.004). The contract that was awarded ran from the period 15 November 2016 to 31 March 2020 which the potential to extend the contract for two years (1+1) from 1 April 2020 to 31 March 2022.

The PCC is asked to confirm his verbal approval to provide Catch 22 with an initial one year extension to the contract until March 2021, in line with the tender award. This is a financial commitment of £635,568 to be funded by Victims Services Grant and Community Safety Grant.

In addition, the original Nottinghamshire Victim CARE contract allowed for 'a Service Improvement Incentive' to be paid to the provider if it achieved 90% of its KPIs. This approach is being trialled in 2019/20 and therefore up to £20,000 is available to the provider (over and above the original contract value) based on its 2019/20 performance.

INFORMATION IN SUPPORT OF DECISION: (e.g report or business case)

Helping and supporting victims of crime is one of the PCC's key strategic priorities. The PCC receives a grant from the Ministry of Justice (MoJ) to commission local victim support services, in line with the Code of Practice for Victims of Crime 2015 and to support victims to achieve cope and recover outcomes.

The Nottinghamshire Victim CARE service is working well and there was provision within the original tender to extend the contracts until March 2022. It was therefore decided to initially extend the contract by one year to March 2021.

The original Nottinghamshire Victim CARE contract allowed for 'a Service Improvement Incentive' to be paid to the provider if it achieved 90% of its KPIs. In 2019/20 Nottinghamshire Victim CARE have been set a number of KPIs to encourage the service to stretch its reach and performance which are monitored on a quarterly basis. A Service Improvement Incentive of up to £20,000 is available if they achieve 90% of these 'stretch' KPIs. As per the original contact, any Service Improvement Incentive received by the provider must be reinvested into the service to support victims

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FINANCIAL INFORMATION (please include if is it capital or revenue or both. What the split is and the totals being requested. Is this a virement/ something already budgeted for or something that requires additional funding. Are there any savings that can be offered up/or achieved)

The funding is revenue.

The one year extension for 2020/21 represents a financial commitment of £635,568 to be funded by Victims Services Grant and Community Safety Grant.

The Service Improvement Incentive of up to £20,000 for 2019/20 will be funded from the Commissioning Budget.

Signature:

Chief Finance Officer

Date: 12th March 2020

Is any of the supporting information classified as non public or confidential information**?	Yes	No	√
If yes, please state under which category number from the guidance**			

DECISION:

To approve the initial one year extension of the Nottinghamshire Victim CARE contract until March 2021 in line with the tender award. This is a financial commitment of £635,568 to be funded by Victims Services Grant and Community Safety Grant.

To approve an additional amount of up to £20,000 for 2019/20 as a Service Improvement Incentive to be paid to the provider if they achieve 90% of its 'stretch' KPIs. This is in line with the terms and conditions of the original contract.

OFFICER APPROVAL

I have been consulted about the proposal and confirm that the appropriate advice has been taken into account in the preparation of this report. I am satisfied that this is an appropriate request to be submitted to the Police and Crime Commissioner.

Signature:

Chief Executive

Date: 3 3 70

DECLARATION:

I confirm that I do not have any disclosable pecuniary interests in this decision and I take the decision in compliance with the Code of Conduct for the Nottinghamshire Office of the Police and Crime Commissioner. Any interests are indicated below:

The above request has my approval.

Signature:

Nottinghamshire Police and Crime Commissioner

Date:

16/3/20.

** See guidance on non public information