

## Nottinghamshire Police and Crime Commissioner – Notice of Decision

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<b>DECISION OR INFORMATION:</b>	Decision
<b>DATE RECEIVED:*</b>	24/10/2022
<b>REF:*</b> (to be inserted by the OPCC)	2022.102

<b>TITLE:</b>	Police Complaint Reviews Contract
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### EXECUTIVE SUMMARY

The PCC initially contracted with Sancus to provide police complaints review support for 12 months from 1<sup>st</sup> Feb 2020 to 31<sup>st</sup> Jan 2021 (outlined in decision notice 2021.007). A further contract was then issued for another 12 months from 1<sup>st</sup> Feb 2021 to 31<sup>st</sup> Jan 2022 with a plus 1 extension option which has been taken (outlined in decision notice 2021.096). The current contract with Sancus therefore ends on 31<sup>st</sup> January 2023. These have all been volume-based contracts with approx. budgets each year of £20,000.

The PCC is required to confirm her intention to contract with Sancus to continue to provide police complaints review support for 26 months (1<sup>st</sup> Feb 2023 to 31<sup>st</sup> March 2025) plus 2 x 12-month extension options.

### INFORMATION IN SUPPORT OF DECISION: (eg report or business case)

The Police and Crime Commissioner has an explicit duty to hold the Chief Constable to account for complaints handling.

The Police and Crime Commissioner for Nottinghamshire is looking for a supplier to act independently under authority from the Nottinghamshire Police and Crime Commissioner's Chief Executive and Monitoring Officer to undertake a review of complaints (expressions of dissatisfaction), identify learning and make recommendations where the Chief Constable is the appropriate authority.

Their role will be to make an independent determination as to whether the complaint outcome has been handled reasonably and proportionately in accordance with primary legislation, Home Office Guidance and the Independent Office for Police Conduct (IOPC) Statutory Complaints Guidance.

We have liaised with Bluelight Commercial who have examined their systems and undertaken a bit of research and cannot find any other providers who undertake the police complaints review

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work. We have also looked into this ourselves and believe that Sancus is the only provider. Therefore, a STA contract is required as Sancus are a niche provider and no other provider are able to undertake this work.

### FINANCIAL INFORMATION

This is a volume-based contract. The estimated budget per financial year would be £25,000 per annum (£54,200 for the initial 26-month contract and £25,000 per annum for the 2 x 12-month extensions).

**Signature:**  
Chief Finance  
Officer

**REDACTED**

**Date:**

25.10.22

**Is any of the supporting information classified as non-public or confidential information?\***

Yes



No



If yes, please state under which category from the guidance\*\*

### DECISION:

The PCC is required to confirm her intention to contract with Sancus Solutions to deliver police complaints review support from 1<sup>st</sup> Feb 2023 to 31<sup>st</sup> March 2025.

### OFFICER APPROVAL:

I have been consulted about the proposal and confirm that the appropriate advice has been taken into account in the preparation of this report. I am satisfied that this is an appropriate request to be submitted to the Police and Crime Commissioner.

**Signature:**  
Chief Executive

S. M. Goodell

**Date:**

08.11.22

\*\* See guidance on non-public information

**Nottinghamshire Police and Crime Commissioner – Notice of Decision****DECLARATION:**

I confirm that I do not have any disclosable pecuniary interests in this decision and I take the decision in compliance with the Code of Conduct for the Nottinghamshire Office of the Police and Crime Commissioner. Any interests are indicated below:

The above request has my approval

**Signature:**  
**Nottinghamshire Police**  
**& Crime Commissioner**



**Date:**

11.11.22