



# **Joint Audit and Scrutiny Panel**

## **Neighbourhood Policing**

**Chief Superintendent Rob Griffin**

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# HMICFRS INSPECTION 2018 IDENTIFIED THE FOLLOWING SPECIFIC AREAS FOR IMPROVEMENT:

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**HMICFRS AFI 1:** The force should work with local people to improve its understanding of local communities and demonstrate what action it has taken to address their concerns.

**HMICFRS AFI 2:** The force should evaluate and share effective practice routinely, both internally and with other organisations, to improve its approach to the prevention of crime and anti-social behaviour.

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# NHP REVIEW, RE-MODELLING AND IMPLEMENTATION: A 2 YEAR JOURNEY:

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Following a comprehensive consultation with stakeholders including operational practitioners, COT, OPCC, HMICFRC and with reference to College of Policing guidance and the NPCC 2025 policing vision, a suite of six guiding NHP principles were agreed which have acted as the touchstone for NHP re-design and delivery in Nottinghamshire Police.

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# NHP REVIEW, RE-MODELLING AND IMPLEMENTATION: A 2 YEAR JOURNEY:

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1. Have an accessible, visible and co-located policing presence in our communities.
  2. Listen and engage with communities and our partners to inform areas of focus and activity.
  3. Work in a multi-agency arena to jointly bring about the most effective response to the issues raised.
  4. Analyse the nature, severity and cause of problems affecting communities and respond appropriately.
  5. Embed effective problem solving in order to prevent crime and anti-social behaviour.
  6. Work with those involved in local policing to target offenders, organised crime, violent extremism and keeping vulnerable people and communities safe.
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# NEIGHBOURHOOD POLICING PORTAL

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We have reviewed what we have been doing in neighbourhood policing and have now adopted a consistent approach to ensure that we are all doing things in the same way.



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# Your neighbourhood policing portal



## My neighbourhood

Neighbourhood details.



## Neighbourhood policing toolkit

Information and resources.



## What works

Review good practices both internal and external.



## Problem solving

Effective problem solving guidance and resources.



## Engagement - for a purpose

Engaging our communities is at the heart of our work.



## Legislation and procedure

Guides for common neighbourhood issues.



## Training and development

Supporting development via on-line learning, CPD, induction and NVQ.



## Neighbourhood policing guide

A PDF guide for neighbourhood policing teams.



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# GOVERNANCE & ACCOUNTABILITY

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- STRATEGY SETTING
- ACTION PLAN
- IMPLEMENTATION MEETING



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# HMICFRS AF1

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The force should work with local people to improve its understanding of local communities and demonstrate what action it has taken to address their concerns.

In order to engage effectively, Neighbourhood Policing Teams need to understand their areas.

To support you in building your understanding of our communities, we take a three-step approach based on:

1. Community profiles
  2. Engagement plans
  3. Engagement activity and evaluation documents
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# STEP 1 – COMMUNITY PROFILES

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Each neighbourhood has a current profile which is regularly reviewed and available on the Neighbourhood Policing Portal.

The profile provides an overview of the communities we serve and helps to inform when, where and how we will engage our communities.

It also helps to identify new and emerging communities and enables us to understand how different groups prefer to engage with the police.

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## STEP TWO: ENGAGEMENT PLANS

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Each neighbourhood area has an engagement plan developed by the local Neighbourhood Policing Inspector (NPI).



These plans provide a structured approach to delivering extra and targeted community engagement, as well as ensuring that engagement activity is based on threat, risk and harm.

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## STEP THREE: ENGAGEMENT ACTIVITY AND EVALUATION DOCUMENTS

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This is a 'living' document available on the portal which is designed to be regularly updated by neighbourhood teams. This document captures and evaluates the effectiveness of our engagement activity.

It helps to demonstrate 'what works' and identify where we can re-focus our efforts to engage more effectively with the communities we serve.

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# PRIORITY SETTING

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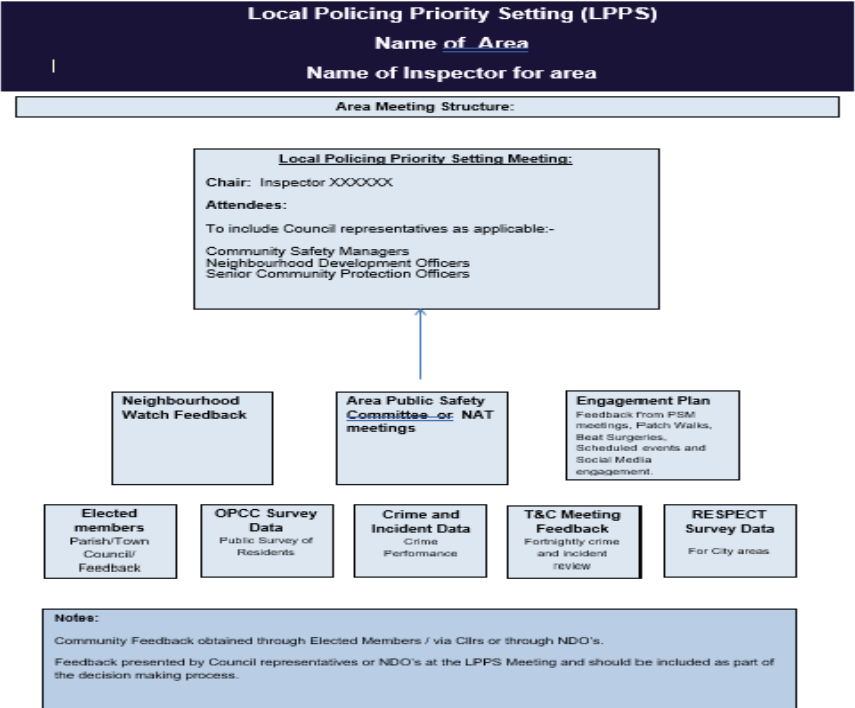
There is now a consistent approach to priority setting across the force, which is:

1. Neighbourhood policing inspectors (NPIs) receive OPCC policing priorities data.
  2. NPIs convene a quarterly Local Policing Priority Setting Meeting (LPPSM) with their local council managers.
  3. NPIs formally set up to three policing priorities quarterly for their area using a variety of information.
  4. The priorities are published on the neighbourhood pages of the force website.
  5. Where necessary, priorities will have a problem solving plan on E-CINS.
  6. Monthly updates are provided to stakeholders and the public – Stakeholder Newsletter, Social Media, Website updates.
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# Priority Setting



The Local Policing Priority Setting (LPPS) process



## ***HMICFRS AFI 2:***

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The force should evaluate and share effective practice routinely, both internally and with other organisations, to improve its approach to the prevention of crime and anti-social behaviour.



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# STAGE 1

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Understanding 'what works' Neighbourhood Inspectors and Sergeants populate the 'what works review document' with a completed operational order, problem solving plan, examples of successful community engagement activity and reviews of how we are working to protect vulnerable people. Each case will be submitted using a template that covers the key issues under the EMMIE evaluation framework to ensure a consistent approach.

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## STAGE 2

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Evaluating our response. A 'what works' board meets every three months to review each submission, evaluate its effectiveness and explore what learning the police and partners can adopt.



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## STAGE 3

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Sharing 'what works' Each submission is uploaded to the neighbourhood policing portal and promoted via a regular 'what works' digest to share good practice and support the force in planning its future activities. Examples of successful cases will be shared at the quarterly neighbourhood inspectors' meeting, promoted as good news stories and considered for further acknowledgement through the force's awards and recognition scheme.

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# QUALITY ASSURANCE CHECKLIST

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- THE NHP HUB



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