

## **Appendix 1**



# **Chief Constable's Update Report**

Strategic Performance and Resources Board

14<sup>th</sup> January 2015

Version 1.0

## **1.0 Introduction**

- 1.1 There has been a significant amount work undertaken by the Force in conjunction with its partners since the previous update report was provided in September 2014 to tackle recent increases crime and to address some of the current challenges facing policing nationally.
- 1.2 The Force change programme, Delivering the Future (DtF), continues to focus the future direction of the Force by reviewing ways to reduce demand, ways to create a more flexible workforce and how to embrace different ways of working. Superintendent Mark Holland has taken up a new role leading the County Basic Command Unit (BCU) and the DtF team is now being led by Superintendent Stephen Cartwright and Chief Inspector Paul Winter.
- 1.3 This dedicated team are working on the future operating model for the Force, developing new ways of doing things with our staff to improve efficiency and to ensure that the force is forward looking, allowing the best delivery of service possible to people who work and live in Nottingham and Nottinghamshire.
- 1.4 The PROUD values continue to underpin all of our daily business as we develop a new landscape for policing in Nottingham and Nottinghamshire (please see Appendix 1 for the definition of the PROUD values). These values are integral to our daily behaviours and everything we do, from frontline policing, to operational planning, to procurement, and throughout every element of our business.
- 1.5 There has been a significant amount of progress in relation to working with other Forces in the East Midlands region in a number of areas, including the recent round of Innovation Bids, further development of the Regional Criminal Justice programme, development of Niche (a single It system for four East Midlands forces to store and deliver data about investigations, intelligence, custody and case preparation), and further work regarding the East Midlands Operational Support Service (EMOpSS).
- 1.6 This report gives an update on just some of the work that has been taking place recently and is set out by each of the Force's three priority areas;
  1. To cut crime and keep you safe
  2. To spend your money wisely
  3. To earn your trust and confidence

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**2.0 Priority 1: Cut Crime and Keep You Safe**

- 2.1 Although crime across the Force has risen in recent months with increases on both the City and County Basic Command Unit (BCUs) for the year-to-date (to November 2014), real progress is being made with the implementation and review of plans to tackle challenging performance areas. HMIC commented in their recent crime inspection of the Force that, 'Nottinghamshire Police has a strong focus on reducing offending and supporting victims.'
- 2.2 The quality of our crime recording has also been praised by HMIC in their Crime Data Integrity inspection of the Force in their report published in November 2014.
- 2.3 There is also a strong focus on performance by the Assistant Chief Constables (ACCs) who meet with the BCU Commanders and relevant Departmental Heads twice a week to review performance from the previous weekend and to review plans for the week ahead. This ensures a consistent focus and a flexible response to performance challenges.
- 2.4 More recent trends indicate that year-to-date performance for burglary dwelling is improving with a reduction of 6.5% (-209 crimes) to mid-December (based on unvalidated data). ACC Jupp chairs a monthly burglary gold meeting, which is attended by partners and key members of the Force to review plans and performance specifically relating to burglary. This focus has ensured a regular review of lessons being learned and action implemented to tackle this crime type.
- 2.5 Reductions in robbery and vehicle crime are continuing Force wide with recent unvalidated) year-to-date figures showing changes of -2.1% and -8.1% respectively.
- 2.6 The City BCU continues its successful approach with the Proactive Licensing Team to solve matters relating to problem premises to reduce violence and to address concerns by local communities. Linked to this has been the introduction of a neighbourhood policing supervisor as a single point of contact with each institution where repeat issues of violence occur to ensure a problem solving approach.
- 2.7 Additionally, in Hyson Green/Forest Recreation a pilot has been funded by the Home Office to help further our understanding of changing communities in the area. This is focussing attention on how engagement with specific communities can be undertaken to reduce the impact of crime in this locality as a pilot with a view to rolling out learning elsewhere.
- 2.8 A considerable amount of work has also been undertaken by the County BCU and performance improvements are being achieved as a result. Burglary dwelling has reduced by 17% year to date (to November 2014) and there are a number of police operations running to continue these positive trends.

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- 2.9 However, there are still challenges to overcome and although achievements have been made to reduce crime over recent years in the Force, particularly when compared to national all crime reductions, there is no complacency amongst our staff and officers and we are determined to continue cutting crime and keeping people safe whilst delivering value for money.

**3.0 Priority 2: To Spend Your Money Wisely**

- 3.1 Nottinghamshire Police's overarching vision is 'To be the best performing Police Force in England and Wales'. To achieve this vision we will continue to ensure that the budget allocated to us is spent wisely and that a balanced budget is delivered at the end of the year.
- 3.2 The Force has already achieved significant financial savings, meeting the challenge set down to us by the Government and it is continuing to implement the DtF plan to shape the future of policing services in line with the challenging savings targets required.
- 3.3 The budget announcement in December 2014 informed us that every police force will face the same percentage reduction in core central Government funding in 2015/16. This amounts to a cash reduction in Government funding of 5.1% (in cash terms) compared to 2014/15. These additional challenges for all police forces further highlight the need to ensure that the finances we do have are spent as efficiently as possible. There is now a risk that there will be further reductions to police staff and police officer numbers with more impact on the frontline as a result.
- 3.4 The DtF project is key to ensuring that our budget is spent wisely and that the public continue to be kept safe. The DtF team are working with staff and officers in all Departments across the Force looking for new and innovative ways to deliver policing and maintain the high levels of service that the public expect and deserve.
- 3.6 The previous update report in September outlined the work of CRIM (Crime Resolution and Incident Management), which has been introduced under DtF. This work is developing well and there is evidence that demand that the frontline is being reduced, resulting in a benefit to our communities by providing more capacity at the frontline. An average of just over 16% of reported crime is being dealt with at source through early intervention and assessment of investigative opportunities through the CRIM.
- 3.7 Another way in which the Force is looking to further improve our efficiency and ensure that our budget is spent wisely has been working with three other East Midlands forces (Northamptonshire, Lincolnshire and Leicestershire) to develop a

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single IT system to allow us to share and access intelligence and information from almost anywhere in the region. By early 2016 we will be using the Niche Record Management System, which will mean that staff and officers can share essential data about incidents and criminality across the region. This is an exciting opportunity with operational benefits and will also mean we can remove the need to fund running costs of four separate systems.

- 3.8 Another significant development for the region has been the approval of the EMOpPS business case, which details a future for new Operational Support policing model across the region for the future that makes the delivery of this service even more responsive, flexible and keeps people safe. The new model will also provide further savings for each force, allowing us to focus more effectively on the areas of priority for the Force.
- 3.9 Bidding for the Home Office Innovation Bid round for 2015/16 took place in December, with the results awaited in the coming months. As well as a number of local submissions, we were heavily involved in the regional bids put forward for consideration by the Home Office. This is an exciting opportunity to receive specific funding for innovative areas of policing, such as Operation Aurora II, which is an enhanced partnership in the City between the City Council and Nottinghamshire Police in a co-located venue with integrated systems.

#### **4.0 Priority 3: To Earn Your Trust and Confidence**

- 4.1 Victim satisfaction and public confidence in local police has improved significantly in recent years. However, the force continues to focus on improving understanding victims and witnesses and on our diverse communities in order to help us understand the different and changing needs and expectations of the public that we serve.
- 4.2 A key development in this area of work has been in relation to its continued commitment to improve stop and search encounters. The launch of the 'Best Use of Stop and Search Scheme', which is a Government scheme, at the beginning of December intends to ensure better and more intelligence-led stop and searches as well more effective outcomes. Stop and search powers help to keep people safe and the scheme will help to increase transparency within local communities.
- 4.3 Another piece of work designed to improve trust and confidence was the launch of a new support package for victims of crime on 8<sup>th</sup> December, the anniversary of the introduction of the Victim's Code of Practice. The 'Victim Information Packs' provide detail on what standards to expect, consistent messages for officers and members of the public and frequently asked questions to assist victims of crime.

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- 4.4 Overall performance to October 2014 in this area is steady with the percentage of victims of crime that are completely, very or fairly satisfied with the service they have received from the police at over 86%. The changes introduced in December will go a long way to further improving how we work with the people that come into contact with us to ensure that we provide a high class service.
- 4.5 With recent large scale historical child abuse enquiries currently running nationally we are determined to ensure transparency here in Nottinghamshire. There are two enquiries in our Force area; Operation Daybreak and Operation Exeres. Both of these operations have been referred into the national historical child abuse operation – Operation Hydrant.
- 4.6 I have also led early discussions with strategic partners in light of the national CSE report into Rotherham to look at a partnership approach to the way we manage the issue of child sexual exploitation (CSE) across the County. A summit is taking place early this year to discuss this in more detail.
- 4.7 Nottinghamshire Police is committed to policing the area with the upmost honesty and integrity. Where members of our staff fall short of the expectations required of them, there is a clear accountability process through the Professional Standards Department. Our values are integral to the services we provide and honesty, integrity, and professionalism are the basics of the standards that we expect from our officers and staff in Nottinghamshire Police.
- 4.8 As part of the new HMIC annual national assessment, the PEEL assessment, police integrity and corruption were reviewed. HMIC commented that, 'Nottinghamshire Police has invested in a range of measures to promote and instil ethical and professional behaviour. It is effective in protecting the organisation from threats such as corruption and analysts identify potential vulnerability and trends.'

Appendix 1

## **PROUD To Serve: Our Values**

PROUD embodies everything we stand for as an organisation.

**P**rofessional

**R**espect for all

**O**ne Team

**U**tmost integrity, trust and honesty

**D**oing it differently