

<b>For Consideration</b>	
<b>Public/Non Public*</b>	<b>Public</b>
<b>Report to:</b>	<b>Police and Crime Panel</b>
<b>Date of Meeting:</b>	<b>14th May 2020</b>
<b>Report of:</b>	<b>Paddy Tipping Police Commissioner</b>
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<b>Agenda Item:</b>	<b>04</b>

**POLICE AND CRIME PLAN (2018-21) – THEME 3 (2019-20 Delivery Plan):  
TACKLING CRIME AND ANTISOCIAL BEHAVIOUR**

**1. PURPOSE OF THE REPORT**

- 1.1 The purpose of this report is to provide the Commissioner with a progress report on how the Chief Constable and partners are delivering his strategic activities in respect of **Theme 3** of his Police and Crime Plan for 2018-21 for year **2019-20**.
- 1.2 The report identifies an outline of the strategic activities that have been progressing across policing and community safety since **1<sup>st</sup> April 2019**.

**2. RECOMMENDATIONS**

- 2.1 Panel members to note the report and provide any feedback to the Commissioner.

**3. REASONS FOR RECOMMENDATIONS**

- 3.1 The Police and Crime Panel have requested an update on **Theme 3** in its work plan for **2019-20**.
- 3.2 This monitoring report provides an overview of the delivery of the activity and performance in respect of **Theme 3** of the Police and Crime Plan (2018-21) during and up to **quarter 4** of **2019-20**.

**4. Summary of Key Points**

- 4.1 On 7<sup>th</sup> February 2018, the Commissioner presented his new Police and Crime Plan (2018-21) for implementation commencing 1<sup>st</sup> April 2018. The new plan has four new themes:
  - T1. Protecting People from Harm
  - T2. Helping and Supporting Victims
  - T3. Tackling Crime and Antisocial Behaviour

- T4. Transforming Services and Delivering Quality Policing

4.2 **Appendix A** provides a table summarising the progress and achievements in respect of **Theme 3** of the plan. The activities have been graded in terms of completion/progress and it will be seen that most activity is graded Green.

## **5. Details of outcome of consultation**

5.1 The Chief Constable has been sent a copy of this report.

## **6. Appendices**

6.1 **Appendix A:** Table detailing the progress and achievements of the Commissioner's toward **Theme 3** of the Commissioner's Police and Crime Plan (2018-21).

## **7. Background Papers (relevant for Police and Crime Panel Only)**

- [Police and Crime Plan 2018-2021 \(published\)](#)

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## APPENDIX A



### POLICE AND CRIME DELIVERY PLAN (2019-20)

Working with you for a safer Nottingham and Nottinghamshire

### COMMISSIONER'S STRATEGIC THEME 3 UPDATE - UPDATE (Qtr. 4) TACKLING CRIME AND ANTISOCIAL BEHAVIOUR

V1

STATUS KEY and Results: The overall rating is therefore very good

Green	Achieved or Adequate Progress being Made	Amber	Started but Inadequate Progress or Risk that it won't be achieved	Red	Unachieved or strong likely that it won't be achieved	White (NS)	Not Started but Planned to take place during later Qtr.
Number & %	14/15 (93.3%)	Number & %	1/15 (6.7%)	Number & %	0/15 (0%)		0/15 (0%)

### THEME 3: TACKLING CRIME AND ANTISOCIAL BEHAVIOUR

No	Organisation	SPECIFIC DELIVERABLES OF COMMISSIONER, CHIEF CONSTABLE AND PARTNERS	RAG Status
1	Force	Continue to support targeted programmes of partnership activity to tackle serious and organised crime and maximise the use of the disruption tools and powers available	G

**Update 28.3.20:** The Serious and Organised Crime (SOC) department use a range of disruption tools across the full 4P spectrum (prepare, protect, prevent and pursue). Whilst there is strong focus of police led enforcement against principal and significant members of Organised Crime Groups (OCGs) who pose the greatest threat to communities, most often such action will incorporate partnership working with both statutory partners and third sector organisations. A successful disruption operation against an OCG based in Bestwood recently saw Nottinghamshire Police working in partnership with the National Crime Agency (NCA), Her Majesty Prison service, the East Midlands Specialist Operations Unit (EMSOU), the Government Agencies Intelligence Network (GAIN), Trading Standards, Her Majesty's Revenue and Custom (HMRC).

Several separate criminal investigations remain live in respect of that operation with numerous persons charged with serious offences including drugs and firearms supply. SOC have looked to bridge the gap to front line policing which saw the launch of operation Reacher in Bestwood, which is a neighbourhood policing team aligned and tasked through the SOC team. This has seen numerous initiatives involving local partners and businesses and the launch of a cadet scheme and mini police on the estate. Due to its success teams will be rolled out across all neighbourhoods as part of the national uplift in police officers. This has focused on targeting prosperity generated from OCG criminality and in recognition of the increasing level of vulnerability posed towards children and young adults, as a matter of course the SOC Task Force now engage statutory partners in social care, education and health to further safeguarding measures for those who are vulnerable and find themselves in the proximity of serious criminality. This has recently derived significant benefit in proactively tackling both county lines (operation Mop) where a criminal group were using vulnerable children to move drugs from the city and into the county. To further that proactivity, the monthly OCG Disruption Planning Meeting that has been historically internally and regionally facing is now being opened up to statutory partners. Integrated Offender Management (IOM) is also an integral member of that group, providing a link to the National Probation Service (NPS) and a mechanism for the proactive enforcement of Serious and Organised Crime Prevention Orders (SOCPO). SOC continues to be an integral member of the County SOC Board and the equivalent City Vulnerabilities and Commodities Group.

The Economic and Cyber Crime Unit, continues to utilise strong partnership links with the financial sector in acquiring intelligence and evidence to target those who profit from serious and organised crime. Activity in the 2019/2020 financial year has identified available criminal assets of circa £310k and bank account forfeitures of £350k. Equally partnership working with the financial sector and the National Fraud Intelligence Bureau (NFIB) has protected multiple persons who without intervention would have been the victim of fraud and likewise provided the police with an opportunity to undertake prevent activity against those engaged in money laundering offences. The Cyber and Fraud Protect officers are increasingly developing strong links with local businesses who serve a customer base with key vulnerabilities, most often children and the elderly, in furthering protection against fraudsters. Increased use of social media to distribute prevent/protect messaging in the context of fraud and cybercrime has significantly raised our 'reach' to individuals, communities and local business. This compliments other methods, such as direct engagement with individuals and those attending events.

2	Force	Improve the partnership response to safeguarding vulnerable people against fraud and tackling high harm criminality in this area	G
<p><b>Update 28.3.20:</b> Since the last reporting period the Fraud Against the Vulnerable Multi-Agency Action Group has met on a number of occasions and work is continuing. Plans are underway to utilise ECINS as the primary means of exchanging information on cases across the partnership and this has involved training more officers and staff within the specialist teams. Collectively the partnership have supported each other in the promotion of Take 5 and Tell 2 campaigns and more recently a campaign focussed around Romance Frauds in the run up to Valentine's Day.</p>			

**Dating or Romance Fraud nationally has been identified as a priority in terms of being one of the highest harm fraud types.**

The Fraud and Cyber Protect Officers joined forces with Victim-Care, the Coop Bank, and Exchange Walk in the city centre on Valentines' Day as part of an awareness event which generated further positive media publicity alongside all the various posts on social media.

On average the Fraud Protect team are sent around 150 Action Fraud reports relating to Nottinghamshire victims each week. The team review the dissemination lists identifying the most vulnerable victims and contacting them via telephone. If they believe they require further help and support they will then personally arrange a protect visit or by an Op Signature trained PCSO.

During a protect visit if additional vulnerabilities are highlighted they will then make additional arrangements including signposting to Nottinghamshire victim care, submitting a PPN, making a referral to the National Fire and Rescue Service or contacting Age UK to arrange a befriending service.

The Protect Officers have also carried out multi agency visits with social workers for the most vulnerable victims in Nottinghamshire. Since November 2018 over 386 Op Signature visits have been completed.

An important part of the Fraud Protect team's role is working with communities to help highlight fraud trends and current scams in Nottinghamshire to make sure members of the public do not fall victim. These events include talks to Women's Institutes and University of the Third Age (U3A).

These groups often include the most elderly members of the community who are likely to be targeted by fraudsters. These events are sometimes supported by Nottinghamshire victim care who we work closely with.

3	Force	Support ongoing development of the Nottinghamshire Cybercrime Strategy and continue to develop the specialist skills and capabilities required to counter this threat	G
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**Update 28.3.20:** The force's established Cybercrime team continue to develop through attendance on specialist courses coordinated by the region and regularly accessing Immersive Labs, the online skills learning platform.

In addition to the Cyber Pursue Officers being awarded Associate Membership of the Institute of Cyber Digital Investigation Portfolios, we now have other officers from within the Economic and Cyber Crime Unit who have attained this status and others who are working towards accreditation.

These officers are similarly taking advantage of the benefits of accessing immersive Labs (cyber skill experts) and providing greater resilience in countering this threat

The force continues to work collaboratively with partners and business to increase cyber capabilities and a key development has been enrolment and engagement of Nottinghamshire businesses with CYBER ALARMS. This is a cyber protect tool that will be rolled out to local companies providing them with an early warning of suspicious activity targeting their IT Network and offering an 'MOT' style health check. In both instance these businesses will be able to instigate measures to defend their network accordingly.

Nottinghamshire Police's Cyber Protect and Prevent Officers recently hosted their first free business event aimed at helping businesses minimise their risk and exposure to potential cybercrime. This was a great chance to hear from law enforcement/industry experts and ethical hacker Joe Burns about the emerging risks to businesses and how they can protect themselves against attack. The event was well attended by businesses, including small business owners, sole traders and charities.

We've also put our e-learning on NCALT for all officers to have access to, as well as putting the Cyber Tools app on all operational officers to use.

4	Force	Identify high severity 'harm spot' locations in Neighbourhood Policing Areas and produce detailed intelligence profiles to support problem solving	G
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**Update 28.3.20:** The CEO of Mansfield District council remains the lead on behalf of the Safer Notts Board. At an SNB exceptional board meeting held on Monday the 2nd of March 2020 the commitment to strengthening the SNB and its associated priorities and governance was agreed by all representatives. Of relevance the commitment to Severity profiles developing into the key product influencing CSP priorities was agreed by all present. As was the acknowledgement that there needed to be a collective agreement to resource the production of the profiles. To this end the Chief Constable has committed to making permanent the 3 x researcher posts and the OPCC has agreed to fund an Analyst role. Further dialogue will need to take place as to what is required from other partners both in terms of human resource and data.

All CSP's have been provided with profiles in order to develop their plans although some area's have only been provided with one (two per area were promised) – this is due to the loss of two of the three researchers who have found alternative posts which limits capacity for the moment. Recruitment is underway to identify replacements.

5	Force	Maximise the efficient and effective use of force resources in tackling and investigating online paedophilia	G
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**Update 28.3.20:** In order to tackle the escalating threat of online paedophilia the force has invested in establishing a dedicated Paedophile Online Investigation Team (POLIT). The team consists of a combination of Professionalising Investigation Programme (PIP) 1 & 2 Investigators (with PIP 1 working toward PIP 2), a dedicated intelligence officer, dedicated digital forensic examiner and a dedicated, PIP 2 Detective Sergeant. The Team is overseen by an experienced Detective Inspector.

To maximise opportunities to charge at first attempt (thus encouraging early pleas and mitigating threat, risk and harm through proportionate use of charge and remand) the team is deliberately based in the same space as the forces digital investigation unit. Complemented by the forces investment in a dedicated POLIT digital forensic examiner the force has achieved savings in the sharing of licences, equipment, skills and knowledge and achieved efficiency's in reducing examination backlogs through proportionate, intelligence led seizure and submission.

To ensure the highest risk cases are prioritised the force makes the best use of available technology by utilising both the Child Protection System (Gridcop) and ICCACOPS as means of identifying offenders. The force maintains the use of the KIRAT risk assessment tool to prioritise cases.

Where appropriate to do so, the team utilises local policing resources in the execution of arrests and searches.

6	Force	Continue to promote the Integrated Offender Management (IOM) of high risk offenders and assess the effectiveness of the approach in managing high risk domestic abuse suspects	G
<p><b>Update 28.3.20:</b> Nottinghamshire Police have worked closely with its partners in the Criminal Justice system, via a wide range of multi-agency forums, to design an advanced IOM programme to ensure that it covers this type of offending.</p> <p>Domestic Abuse perpetrators are included in our IOM model, which enables the development of programmes of interventions and diversion therefore for domestic abuse.</p> <p>Specialist supportive Independent domestic violence advisor (IDVA) services have also been developed and specially trained IDVA's trained to support survivors. The force has recruited two safeguarding officers to work with the victims of high risk offenders and support the IOM process.</p> <p>The effectiveness of this approach is managed at the monthly IOM meeting. The number of Domestic Abuse perpetrators that IOM DA manage has been as high as 60 but currently is 45.</p> <p>Figures taken from a recent Domestic Abuse IOM report demonstrates the effectiveness of this scheme: The cumulative Risk of Reoffending score (RRS) represents a 41% drop in their IOM RRS score since scheme entry. Within the same sample group the representing a 47% drop in Priority Perpetrator Identification Tool (PPIT) risk across this sample cohort. These figures show a reduction in frequency and severity of offending.</p> <p>Locally there is further ongoing work with the partners to look at perpetrator programmes to specifically address DA offending.</p>			
7	Force	Consider a pilot of the alcohol monitoring system ('alcohol' monitoring tags) to combat domestic violence	G
<p><b>Update 28.3.20:</b> Integrated Offender Management (IOM) currently have seven tags. Four of these are currently being used on offenders at the moment. They have been utilised on a mixture of perpetrators including Domestic Abuse offenders, violence and others, and are proving an excellent rehabilitative tool.</p> <p>An update report is scheduled for the Strategic, Review and Performance meeting in June 2020.</p>			

8	NW	Co-commission new substance misuse services and develop a substance misuse pathway for people attending voluntary attendance appointments	G
<p><b>Update April 2020:</b></p> <p>Both contracts are now operational, although some changes have had to be put in place to manage the service safely during the Covid 19 lockdown. The voluntary attendance pathway will be reconsidered when the lockdown is over.</p> <p><b>Update October 2019:</b></p> <p>The PCC has worked to implement the recommendations made by the independent review into substance misuse support services in 2018. This included working with the City and County Councils to re-co-commission substance misuse support services. The City's new contract, to be delivered by Framework, began in September 2019. The county's new contract has been awarded and will be launched later in 2019 and begin in April 2020. Both new contracts include a requirement to develop a substance misuse pathway for people attending voluntary attendance appointments.</p>			

9	Force	Implement and embed a new out of court disposals framework to drive improvements in rehabilitative outcomes and engagement with treatment services	G
<p><b>Update 28.3.20:</b> The Out of Court disposals (OOCd) have reduced from 6 to 4:</p> <p>These are;</p> <ol style="list-style-type: none"> <li>1. Community Resolution</li> <li>2. Cannabis Warning</li> <li>3. Penalty Notice for Disorder</li> <li>4. Conditional Caution</li> </ol> <p>Of note is that this will remove simple adult cautions and the intention being to divert suitable offenders towards rehabilitative intervention whilst ensuring victims are provided a victim lead outcome. The victim outcome is particularly relevant and a barrier to victims providing evidence therefore the intention is to improve both victims and offenders experiences and indeed future offending.</p> <p>So far the interventions for Conditional Cautions (CC) will be</p> <ol style="list-style-type: none"> <li>1. Females only CC provided by Changing Lives which is grant funded through the OPCC</li> <li>2. Alcohol diversion negotiated by the Police lead to reflect the PND for D&amp;D which has now been introduced across the force area</li> </ol>			

3. Project Nova again negotiated by the Police lead for a free two year period to work with veterans of the armed forces
4. Victim Awareness Course which is a commissioned service of a one off fee of £4000 and will deliver, for ease of description a 'speed awareness' type course for offenders of low level crime having paid a fine of £75

Timelines for delivery are now very much subject to the current health issue and being able to meet providers etc.

10	DH	Improve the response to female offenders within the criminal justice system, particularly in increasing use of out of court disposals and strengthening community support services	G
<p><b>Update 16.4.20:</b> Nottinghamshire's Female Offender Working Group (FOWG) continues to develop and oversee the Female Offender Delivery Plan to address female offending and the bespoke needs of female offenders as a subgroup reporting to the Nottinghamshire Reducing Reoffending Board. In 2019/20, this has included work to improve understanding of the needs and experiences of female offending and female specific service provision at every stage of the Criminal Justice System (CJS), i.e. to:</p> <ul style="list-style-type: none"> <li>• Increase the use of meaningful and effective Out of Court Disposals that address the underlying causes of offending</li> <li>• Reduce the number of females in custody and</li> <li>• Strengthen the availability, effectiveness and awareness of community provision.</li> </ul> <p>Over the last year, the group has supported and overseen the work of the Women Specific Conditional Cautions pilot, undertaken an initial mapping exercise of female-specific service provision across the area and tracked relevant local and national developments and bidding opportunities.</p> <p>Partner agencies with a role in addressing the needs of female offenders came together in January 2020 to share learning from local and national good practice and discuss plans and priorities relating to this agenda for the 2020/21 period. This has led to the development of a revised delivery plan for 2020/21 which will focus on:</p> <ul style="list-style-type: none"> <li>• Broadening partner agency involvement in the agenda – particularly from health, the courts, DWP, CPS, Prisons and the Family Intervention Projects;</li> <li>• Capturing and learning from women with lived experiences of the Criminal Justice System in developing local interventions</li> <li>• Continuing to drive improvements in the take up of women-specific conditional cautioning – and commissioning a longer term service in Summer 2020</li> <li>• Developing a new approach to problem solving and supporting the small number of female offenders with the most complex needs.</li> </ul> <p>There remains a strong commitment to partnership working in the response to female offending despite limited dedicated resources and a reliance on short term funding.</p>			

11	KD	Invest in local problem-solving approaches to tackle community specific priorities such as rural crime, motorcycle noise and alcohol-related ASB	G
<p>During the year the Commissioner agreed to provide funding for Problem Solving training for Police Officers, Police Staff and Partners in support of a recommendation arising out of the Neighbourhood Policing review to reinvigorate effective partnership working and support activity to reduce high severity crime in high harm localities and other local problems. Between December 2019 and March 2020:</p> <ul style="list-style-type: none"> <li>• An external trainer undertook the training which was delivered in line with Neighbourhood Policing guidelines and the National Crime Prevention Plan</li> <li>• Each attendee received 2 days consecutive training</li> <li>• Each training event consisted of both Police officers, Police staff and partners (40 people on each course to ensure maximise attendance)</li> </ul>			

- There were 14 planned training sessions to be attended by 520 staff (400 Police officers/Police Staff and 120 partners).

In addition, the Commissioner has funding a Program Manager via the Safer Nottinghamshire Board (SNB) to help local partners and policing teams tackle areas of high severity to ensure better integration with local neighbourhood policing plans.

12	Force	Continue to improve 101 responses to low level drug dealing, ASB and noise related ASB through joint Partnership working in urban and rural areas	A
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**Update 28.3.20:** There is no specific data on the response to low level drug dealing, ASB and noise related ASB. Response times broken down into grade 1 urban, grade 1 rural, and grade 2 overall however not into specific incident types. The only ASB figure we have regarding Theme 3 is overall volume though this does include nuisance, personal, and environmental incidents. The response to ASB noise related incidents by each local authority area is presented on the Force website. Work is commencing with the City Council for whom there is presently a different offer (the force take their phone calls and record incidents on their behalf) for them to take this provision back in house though this work is embryonic at this time.

13	Force	Provide support to Nottinghamshire Road Safety Partnership in reducing road traffic casualties and addressing issues of community concern	G
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#### **Update 28.3.20: Nottinghamshire Safety Camera Partnership (NSCP)**

The Nottinghamshire Safety Camera Partnership priorities aim to reduce the numbers of those killed or seriously injured in road traffic collisions and to improve road safety through Education, Engineering and Enforcement on Nottinghamshire's Road Network.

#### **Core Casualty Sites:**

Collision and casualty Investigations and analysis is undertaken by Via Safer Highways NCC and used to monitor the impact of enforcement upon casualty reduction rates throughout the year. Any new trends or patterns are passed to NSCP to carry out enforcement. These sites are referred to as Core Casualty Routes.

In total there are approximately 75-80 enforcement sites on Core Casualty Routes throughout the county, and use a mixture of mobile and static cameras. The advantage of having mobile speed cameras are that these are able to respond immediately to any change in casualty data.

Research is being undertaken to examine what the next phase of enforcement / education might look like to make the next step change in reducing KSIs further. (i.e. Random Road Watch / Discreet Enforcement / Wider role out of DashCam via media)

#### **Complaint Sites:**

The public will express concerns at locations regarding the speed of vehicles where a safety camera van may not ordinarily deploy due to a lack of collisions involving KSIs. Likewise Neighbourhood Policing Teams may identify such sites that are of concern to the public in their area.

Mobile Safety Camera Vans will assess each complaint and location with a view to the deployability of mobile speed detection equipment to enforce speed limits and to engage with the community and address their concerns

### **DashCam**

The NSCP have taken on responsibility for reviewing and decision making on dashboard and helmet camera submissions from the public on behalf of Nottinghamshire Police. This project will move to overtly advertising DashCam uploader to the public to maximise on the 'Observer effect', and therefore positively influence driver behaviour when on the roads due to the subconscious acknowledgement that they could be filmed by anyone, anywhere.

### **Driver Offender Education Courses**

Where practicable and prosecution thresholds allow, a Driver Offender Education Course will be offered as an alternative to prosecution.

### **Governance (The NSCP sits within the Roads Policing Governance Structure)**

Nottinghamshire Police:

RP Strategic Meeting – Meets annually, chaired by the ACC RP STRA Owner.  
Reviews and approves the AP Strategic threat and risk assessment.

RP Tactical Meeting – Meets quarterly, chaired by the RP STRA Manager

RP Operational Meeting – meets monthly chaired by the RP Operational lead.

A Strategic threat and risk register is maintained to inform RPSTRA Owner and Manager of Key Findings and Observations that require consideration with recommendations upon which decisions may be made. These issues are updated and version controlled following all Roads Policing group meetings.

### **Nottinghamshire Road Safety Partnership**

The Nottinghamshire Road Safety Partnership (NRSP) acts as the strategic group that coordinates the action across the partner agencies to reduce the numbers of those killed

or seriously injured on Nottinghamshire's roads, and coordinates the Education, Engineering and Enforcement activities. Update 03/10/2019 - In recent years the strategic group has been inactive but is currently being refreshed across the partners.

#### **COVID-19 Update**

Reducing casualties caused through road traffic collisions remains the focus for the Nottinghamshire Safety Camera Partnership. As such the NSCP will continue to work towards reducing casualties, which in turn reduces the impact on our NHS resources at this critical time. The partnership will continually monitor the impact of Covid-19 along with Nottinghamshire Police and resources may be redeployed to assist in other critical functions if required.

14	Force	Continue to drive reductions in serious acquisitive crime and maintain a dedicated resource in burglary reduction teams in the City and County	G
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**Update March 2020:** The Burglary and Robbery teams and their associated processes are now well embedded within the organisation. Staffing of the Teams has been a challenge since their inception in 2018. In spite of this, performance and delivery overall has been good as shown in the table below:

<b>Force</b>	<b>2019/20</b>	<b>2018/19</b>	<b>Volume Change</b>	<b>% Change</b>
<b>Robbery</b>	<b>1,213</b>	<b>1,248</b>	<b>-35</b>	<b>-2.9%</b>
Robbery of Business Property	116	119	-3	-2.6%
Robbery of Personal Property	1,097	1,129	-32	-2.9%
<b>Burglary</b>	<b>7,662</b>	<b>7,890</b>	<b>-228</b>	<b>-3.0%</b>
Burglary - Residential	5,436	5,371	65	1.2%
Burglary - Business and Community	2,226	2,519	-293	-13.2%

Robbery has reduced 2.9% (-35) and burglary 3% (-228) in 2019/20 compared to the previous year.

Both teams work very closely together building on research and intelligence which reveals that offenders cross-cut across the respective crime types, ensuring resources are used efficiently. Further Burglary reductions were hampered by a considerable increase in offending across the Rushcliffe area which incurred an increase of 112 more victims of burglary. This increase has occurred in the West Bridgford ward due to three main offenders who have since been arrested.

Officers in the burglary teams work closely with partners to work efficiently targeting series of offences and effectively pursuing and deterring target offenders.

The Force Robbery team is staffed in line with established numbers and their work complements all of the work as detailed above. Good working relationships with partners has yielded some considerable successes in identifying suspects while ensuring efficient use of resources through targeted hotspot patrols.

15	Force	Embed College of Policing neighbourhood policing guidelines and new policing model across the area to ensure continued quality of service for communities	G
<p><b>Update 28.3.20:</b> The embedding of the new force approach continues. Key developments include:</p> <ol style="list-style-type: none"> <li>1. Problem solving training delivered to approximately 400 police staff and partners. Excellent feedback and included in this training will be staff from Notts Police and partners who receive “train the trainer” inputs. This will support ongoing training of our staff without having to resort to external training.</li> <li>2. Production and circulation of an NHP practitioner’s guide – circulated to all practitioners.</li> <li>3. Re-launch of the NH alert system with the addition of the “survey” module. This will allow the surveying of communities on a large scale to complement the OPCC survey process in order to drive the “Local policing priority setting process”</li> <li>4. ECINS training is being delivered to all NPI’s and identified super-users to support corporacy of usage.</li> </ol> <p>Colleagues from the HMICFRS continue to act as critical friends during this process making periodic visits to review both progress and our products. Feedback to date has been positive.</p>			