# NOTTINGHAMSHIRE POLICE AND CRIME COMMISSIONER County Hall, West Bridgford, Nottingham, NG2 7QP

# MINUTES OF THE MEETING OF THE NOTTINGHAMSHIRE POLICE AND CRIME COMMISSIONER STRATEGIC RESOURCES AND PERFORMANCE MEETING HELD ON TUESDAY 17 SEPTEMBER 2013 AT GEDLING BOROUGH COUNCIL ARNOT HILL HOUSE, ARNOLD NOTTINGHAM NG5 6LU COMMENCING AT 2.00 PM

### **MEMBERSHIP**

(A – denotes absence)

Paddy Tipping – Police and Crime Commissioner Chris Cutland – Deputy Police and Crime Commissioner Kevin Dennis – Chief Executive, OPCC Charlie Radford – Chief Finance Officer, OPCC Chris Eyre – Chief Constable, Nottinghamshire Police

- A Sue Fish Deputy Chief Constable, Nottinghamshire Police Steve Jupp – Assistant Chief Constable, Nottinghamshire Police
- A Simon Torr Assistant Chief Constable, Nottinghamshire Police
- A Margaret Monckton ACO Resources, Nottinghamshire Police

## OTHERS PRESENT

Sara Allmond – Democratic Services, Notts. County Council Sallie Blair – Better Times Julie Cannell – Senior Services Delivery Manager, Victim Support Michael Clegg – Victim Support Service User Olwen Edwards – Divisional Manager, Victim Support Jane Mcadam – Service Delivery Manager (Victims Services), Victim Support Nashmill Motazedi – Volunteer, Victim Support Wendy Start – Volunteer, Victim Support Simon Tovey – Head of Business and Finance, Nottinghamshire Police

# PART A

## VICTIM FOCUS – PRESENTATION BY OLWEN EDWARDS, VICTIM SUPPORT

Olwen Edwards, Divisional Manager gave a presentation on the work of Victim Support including the history of the service, the areas of work covered and the future challenges. Volunteers Nashmill Motazedi and Wendy Start gave a flavour of the

support they provided and a service provider Michael Clegg informed the meeting of his experiences both with the Police and with Victim Support.

During discussions the following points were raised:-

- Victim Support did not currently have access to police systems and information and this would be looked into to see if they could be provided with better access without causing data protection issues. This would enable Victim Support to keep service users better up to date with their cases.
- The issues raised by Michael Clegg would be investigated by the Chief Constable and a response provided directly to Mr Clegg.
- The biggest issue for most victims was communication after the initial call out. The service received from the police did not always match expectations, so it was important to ensure that victims were kept informed and knew what to expect from the police.
- Funding for Victim Support had been extended to October 2014. Victim Support were promoting a first response model, but there was potential the service could become the portal for providing information to everyone.
- The Victims Code had been broadened and would provide an automatic right of support for victims of serious crimes and vulnerable victims. The new code was expected to be launched in 2015.
- There was a fear that commissioning of services would mean that service delivery would only be in the key areas meaning some victims would fall through the gaps. Assurances were offered that there would be a transitional period if there were any large scale changes in funding.

The Commissioner thanked Olwen Edwards, her staff, volunteers and service user for their presentation and contribution.

The meeting was adjourned from 3.05 pm to 3.15 pm

## PART B

#### APOLOGIES FOR ABSENCE

Apologies for absence were received from DCC Fish, ACC Torr and Mrs Margaret Monckton.

#### DECLARATIONS OF INTEREST

None

# MINUTES OF THE PREVIOUS MEETING HELD ON 24 JULY 2013

Agreed

## PERFORMANCE AND INSIGHT EXECUTIVE SUMMARY REPORT

Chief Constable Chris Eyre introduced the report which set out the performance to July 2013. Crime had increased by slightly less than 4% overall. This was not unique to Nottinghamshire, but the question was how to tackle the problem in this county.

ACC Jupp advised that it was important to understand the key areas of business and look at demand and high crime types as well as geographical areas. There had been a 25% increase in burglary but this had been brought down from a high of 44%. There had been further reductions in the last month. The main crime types which were increasing were robbery, burglary and theft other.

There would be an influx of students shortly and Operation Graduate would commence which involved both prevention and victim support.

Retail theft had increased across the force area. A Retail Crime Forum had been established and some reductions were being seen. Peer reviews were being carried out and plans for tackling retail crime were being checked. The retailers were generally cooperative and many were changing their practices to tackle the rising problem.

Partnerships had achieved a lot but increases were now beginning to be seen so there was a need to focus this year. It was important to identify and understand the hot spot areas and work with partners in these areas. Partners and the Police needed to work together to support each other.

During discussions the following points were raised:-

- In relation to the new police officer recruits, it was reported that there were 32 transferees from other Forces, with at least 10 of these having specialist skills. It was important to bring in new people who could contribute new ideas and suggestions on how to tackle problems. Two new ACCs had been recruited who were also bringing a new perspective.
- Anti-social behaviour had gone down by 35% but satisfactions figures were still low.

#### **RESOLVED 2013/011**

That the report be noted

# CHIEF CONSTABLE'S UPDATE REPORT

Chief Constable Chris Eyre introduced the report which provided information on significant and notable events within Nottinghamshire Police since May 2013 including celebrating the incredible work done by officers and staff.

During discussions the following points were raised:-

- The Force had received 1.3 million calls with 68,000 crimes being recorded. This meant that there were a large number of calls being received which were not crime related. The Force were seeing an increase in the demand for policing services due to changes partners were having to make in their services due to the current economic climate. Changes to county services last year had had a cumulative effect on the number of calls the Force received. Approximately 50% of calls resulted in signposting to other services. Other partners were also receiving calls not related to their area of work so a more holistic approach was needed and discussions on this had started. The Force were now being monitored on crime reduction only by the Home Office, which made up only a small proportion of calls received, however the protection of vulnerable people was essential even though this did not relate to a crime.
- The Force had made huge progress regarding Stop and Search. In 2011 there had been a fundamental review and a lot of external work had been carried out. Technology was in place which enabled officers to deal with the recording of stops on scene legally and in line with the Forces policy. There was a plan to publish maps showing where stops had taken place along with crime information on the Force website.
- The Force were collaborating with other forces regarding the purchasing and storage of uniforms via a joint commercial unit. This allowed officers to order uniforms via an online ordering system.

#### **RESOLVED 2013/012**

That the report be noted

## WORKFORCE PLANNING

Simon Tovey introduced the report which provided an update on the police officer and police staff numbers as at 31 July 2013.

The Force were currently advertising for a further 63 PCSOs which was the second round of recruitment for PCSOs. The PCSO BME ratio had increased to 8% following the previous round of recruitment, which was an improvement, but still not where the Force needed to be. On 12<sup>th</sup> October there would be a recruitment event with faith groups being encouraged to bring along people they feel would make good police officers. Engagement with communities was vital and the Force needed to become a career of choice for all communities.

During discussions the following point was raised:-

• Work shadowing for potential recruits would commence once the current round of recruitment and training had stabilised.

#### **RESOLVED 2013/013**

That the report be noted

### VERBAL UPDATE ON THE STATEMENT OF ACCOUNTS

Charlie Radford, informed the meeting that the accounts had been fully audited and there was an unqualified view from the Auditors. The Accounts would be signed off by the Audit & Scrutiny Panel at their next meeting.

#### **RESOLVED 2013/014**

That the report be noted.

### **REVENUE MANAGEMENT BUDGET REPORT 2013-14: YEAR TO JULY 2013**

Simon Tovey introduced the report which provided an update on the financial position against the 2013-14 budget for the year to July 2013. 2013/14 was a tight year financially. A review of efficiencies had taken place and the Force were comfortable that the budget would be delivered. Departments were being held to account to ensure they kept within budget. There was expected to be an underspend on the grant which would go into the reverses for 2014/15 when it would be required.

#### **RESOLVED 2013/015**

That the report be noted

#### QUARTER ONE CAPITAL EXPENDITURE REPORT

Simon Tovey introduced the report which provided information on capital expenditure during quarter one of 2013/14. There had been slippage in IT due to a large telephony project which had now been re-budgeted to better match when the funding for the project would actually be required over a period of time.

There were plans for a regional IT project with East Midlands partners and an external partner. It was proposed to take the very best proven IT and deliver across the Forces involved from a single capability managed by a central IT centre and an external partner. This project was at an early stage and a lot of work was required to deliver it. It was hoped that a project would have progressed enough so a report could be brought to the next meeting.

#### **RESOLVED 2013/016**

1) That the actual spend of £0.853m against a budget of £11.626m be noted

2) That the slippage of £3.213m and net savings of £0.223m against the budget leaving a revised forecast of capital expenditure for the year of £8.190m be agreed.

### WORK PROGRAMME

Kevin Dennis introduced the report which provided a programme of work and timetable of meetings for the Strategic Resources and Performance meeting.

### **RESOLVED 2013/017**

That the report be noted

The meeting closed at 4.05 pm

CHAIR