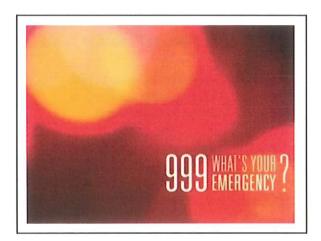
# Health and the Crisis Care Concordat

Nottinghamshire's Health response.

Dr James Read, NHS Nottingham West and Dr Marcus Bicknell, NHS Nottingham City



#### Where are we now?

- 1. s.136 Suites
- 2. Liaison psychiatry at NUH, SFHT and Bassetlaw Hospital
- 3. Intensive Recovery Intervention Service
- 4. Street Triage
- Proposals from NHT to enhance crisis services

### How do we prevent crisis?

- Early intervention role of primary care, mental health awareness and knowledge across the system
- Prevent distress from escalating into crisis responsive secondary care, waiting times, excellent care planning
- Family and carers who feel equip to prevent crises and act when required



### Responding to a Crisis

- A Crisis service for all ages which operates 24 hours, 7 days a week and doesn't default to A&E
- Timely Mental Health Assessments and appropriate conveyance to places of safety if required -95% conveyed in a police car
- Consideration of other factors; drugs and alcohol
- · A holistic pathway



#### **Inclusive Services**

Services need to meet the needs of the most vulnerable:

- · BME communities
- · People with physical health needs
- · Older adults and children
- Lesbian, gay and bisexual
- Homeless

Commissioners need to work with these groups to understand their needs and ensure good access

### Children and Young People in Crisis

- Childline report 68% increase in calls about self harm and 33% increase in callers reporting feeling suicidal
- Unprecedented increase in demand on CAMHS and lack of CAMHs beds
- · Currently no crisis service for CAMHS

## **Moving forward**

- Increased support in Primary Care to prevent crisis
- Responsive community services that can support people when in distress
- Inclusive services that meet the needs of the most vulnerable
- · Multi agency approach
- · Involvement of carers and family

### Thank you

#### Key contact details:

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