#### NOTTINGHAMSHIRE POLICE AND CRIME COMMISSIONER

#### Arnot Hill House, Arnot Hill Park, Arnold, Nottingham NG5 6LU

#### MINUTES OF THE MEETING OF THE NOTTINGHAMSHIRE POLICE AND CRIME COMMISSIONER STRATEGIC RESOURCES AND PERFORMANCE MEETING HELD ON MONDAY 15<sup>TH</sup> JULY 2019

#### COMMENCING AT 3.20 PM

#### **MEMBERSHIP**

(A – denotes absence)

- Paddy Tipping Police and Crime Commissioner Kevin Dennis - Chief Executive, OPCC
- A Charlie Radford Chief Finance Officer, OPCC
- A Craig Guildford Chief Constable, Nottinghamshire Police Rachel Barber - Deputy Chief Constable, Nottinghamshire Police
- A Mark Kimberley Head of Finance, Nottinghamshire Police

#### **OTHERS PRESENT**

Noel McMenamin – Democratic Services, Nottinghamshire County Council Phil Gilbert – Nottinghamshire Police Claire Good –Nottinghamshire Police Dan Howitt – Nottinghamshire Police Amanda Hanson – Nottingham Trent University Loretta Trickett – Nottingham Trent University

#### 11 <u>BUILDING A BETTER UNDERSTANDING OF COMMUNITIES – RESEARCH</u> <u>UPDATE</u>

The meeting agreed that the order of items should be amended, in order that attendees for agenda item 11 could leave the meeting following their presentation and discussion.

Loretta Trickett and Amanda Hanson of Nottingham Trent University introduced the report, and provided a presentation outlining the key findings of research conducted in Nottinghamshire to improve partner agency understanding the experiences and perceptions of new and emerging communities. In particular, research explored challenges and barriers to accessing services, and how these might be overcome. A copy of the presentation is available at Appendix A.

During discussion, the following points were raised:

- Language and communications remained the biggest barriers to accessing services. Many within new and emerging communities got by with little English, and saw little incentive to become more fluent;
- Communities sometimes believed that they were adequately integrated into British society, which did not always tally with partner agencies' understanding of what integration looked like;

- There was a lack of trust in authorities within many communities, which arose in part from past experiences in their countries of origin, as well as an acceptance of the normalcy of certain issues, such as domestic violence;
- The Force was moving away from a single point of contact approach to having all officers trained in engaging with new and emerging communities;
- The Police and Crime Commissioner commended Ms Trickett and Ms Hanson for their presentation, and asked that Rob Mitchell and Richard Stapleton get involved with how best to take forward the report recommendations, once formally available.

#### **RESOLVED 2019/021**

To note the research recommendations at Appendix A to these minutes and use them to help inform local engagement and broader service delivery

#### 10 <u>2018-19 COMMUNITY SAFETY FUND (SMALL GRANTS) PROJECTS</u>

The meeting agreed that the order of items should be amended in order that those presenting agenda item 10 could leave the meeting following their introduction and discussion.

Claire Good, Nottinghamshire Office of Police and Crime Commissioner, introduced the report, which provided an update on outputs and outcomes achieved by the 2018/19 successful Community Safety Fund (Small Grants) projects.

During discussion, the following points were made:

- Funding of almost £335,000 had been awarded to 22 community based organisations, with a further 3 community based organisations receiving over £50,000 in funding to deliver projects around knife crime. 1,000 individuals received support, and over 3,000 individuals attended training or other events. 11 projects covered both City and County, with a further 9 being City-only and 5 County-only;
- Most projects relied on ongoing PCC grant funding to continue their work. Alternative sources of direct funding, for example through local authorities, were increasingly unavailable;
- Projects would be subject to review to ensure that the focus remained on delivering against key priorities within the Police and Crime Plan. The point was made that it was difficult to provide a strong evidence base for the effectiveness of smaller grants.

#### **RESOLVED 2019/22**

To note the report.

#### 1. <u>APOLOGIES FOR ABSENCE</u>

Apologies were received from CC Craig Guildford, Mark Kimberley and Charlie Radford.

#### 2. MINUTES OF THE PREVIOUS MEETING HELD ON 10 MAY 2019

Agreed.

#### 3. EMERGENCY SERVICES NETWORK UPDATE

The meeting considered the report and the update was noted without substantive discussion.

#### **RESOLVED 2019/23**

To note the report.

#### 4. STRATEGIC POLICING REQUIREMENT COMPLIANCE UPDATE

The meeting considered the report and confirmed that it was reassured in respect of the effectiveness of Nottinghamshire Police's specialist capabilities against its Strategic Policing Requirement. No issues or concerns were raised.

#### .RESOLVED 2019/024

To note the report.

#### 5. <u>NATIONAL POLICE AIR SERVICE: FUTURE MODEL OF DELIVERY AND</u> <u>FUNDING REQUIREMENTS</u>

The meeting considered the report, which provided an update on the National Police Air Service (NPAS) delivery model, performance and funding requirements.

During discussion the following points were raised:

- The service currently cost Nottinghamshire disproportionately, and with the exception of being used for vehicle pursuits, was being largely superseded by the use of drone technology;
  - The view was expressed that the current NPAS delivery model was poor, and might not be sustainable in the longer term.

#### **RESOLVED 2019/025**

To note the report

#### 6. TRANSFORMING FORENSICS

The meeting considered the report, which provided an update on the Transforming Forensics programme. During the brief discussion on the item, it was noted that the meeting noted that the East Midlands Forensic Collaboration was considered an exemplar for other Forces, and it was reported that Section 22 agreement had recently been signed off.

#### **RESOLVED 2019/026**

To note the update on the Transforming Forensics programme.

#### 7. INFORMATION TECHNOLOGY TRANSFORMATION UPDATE JULY 2019

The meeting considered the report, which provided updates on 2 national Information technology programmes: the National Enabling programmes (NEP) and Digital Policing Portfolio.

The following points were made during discussion:

- While welcoming the significant progress made by Nottinghamshire Police with the NEP, the Police and Crime Commissioner expressed unease that both programmes were over-budget and behind schedule nationally;
- The Digital Evidence Transfer System (DETS) for transferring evidence within the criminal justice system was on pilot and the National Police Chiefs Council was to make a decision on its future imminently. An options papers for a Digital Evidence Management System, providing DETS capability but with additional functions, was currently being worked up;
- A collaboration agreement had recently been agreed and signed.

#### **RESOLVED 2019/027**

To note the report update.

#### 8. PERFORMANCE AND INSIGHT REPORT – UPDATE TO MARCH 2019

The meeting considered the report, which provided an update on key performance headlines in the year to May 2019.

The following issues were raised during discussion;

- There was a need to be better at achieving consistent neighbourhood engagement and feedback. It was anticipated that a new Head of Communications would be in post by end August 2019, and this would be a key priority;
- Rural crime had reduced, which wasn't consistent with the national picture, and urban crime had increased;
- Positive progress had been made in respect of tackling knife crime;
- concern was expressed about the absence of capital and revenue monitoring information as a result of MFSS functionality issues. It was explained that 'workarounds' were being put in place to address gaps in payroll, health and safety and financial monitoring functions;

• The point was made that mechanisms needed to be in place to remedy the situation in good time for the September 2019 Police and Crime Panel meeting. DCC Barber provided reassurance that financial monitoring would be available in early September 2019 and that some information had already started to be received.

#### **RESOLVED 2019/28**

To note the update.

#### 9. CHIEF CONSTABLE'S UPDATE REPORT

The meeting considered the report, which provided an update on significant events and work that had taken place since March 2019.

The Police and Crime Commissioner welcomed the open, honest nature of the report. No substantive issues or concerns were raised or discussed.

#### **RESOLVED 2019/029**

That the report be noted.

#### 12. REGIONAL COLLABORATION UPDATE (VERBAL)

The Police and Crime Commissioner advised that he had not attended the most recent Regional Board meeting, but that Marc Jones, the Lincolnshire PCC, was seeking sign-up to a temporary extension of current EMSOU arrangements. He was minded to sign if requested to do so, but would seek legal advice in advance.

There was a divergence of views between regional Chief Constables as to whether they needed to sign up. The concern was that the implementation of changes needed to current arrangements could be further delayed by maintaining the status quo.

#### **RESOLVED 2019/030**

That the verbal update be noted.

#### 13 WORK PROGRAMME

#### **RESOLVED 2019/031**

That the contents of the work programme be noted.

The meeting closed at 4.15pm

CHAIR

## New and Emerging Communities

Loretta Trickett & Amanda Hanson



- To engage with a number of cultural groups within the Nottinghamshire area to improve understanding of:
- Integration into the UK
- 'lived' experiences
- Barriers to accessing public services
- Experiences of hate crime
- Perceptions around Brexit



### Data Collection

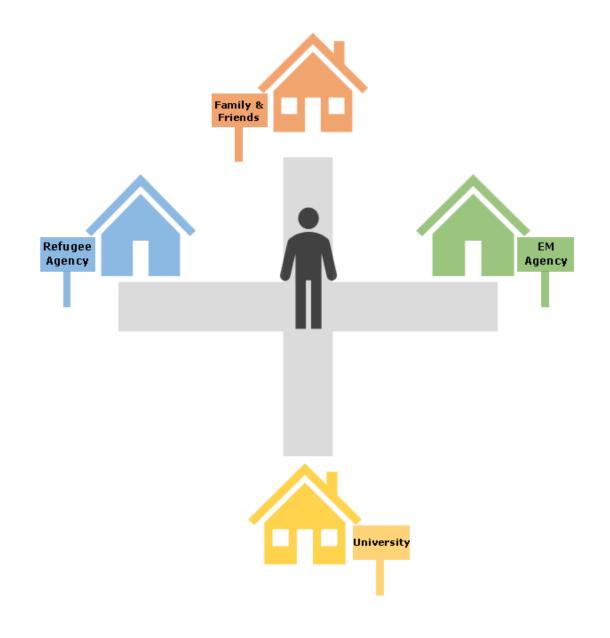
- A total of 11 focus groups were conducted with various communities.
- Along with 8 one-to-one interviews

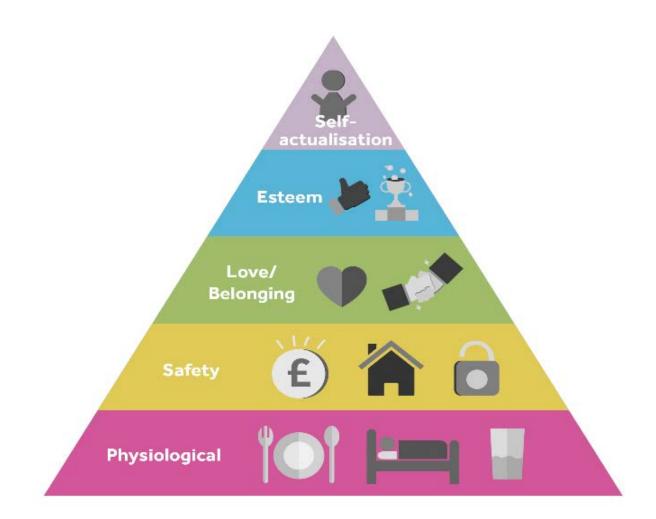


## Key Findings Identified

### Four-Point Model of Migration

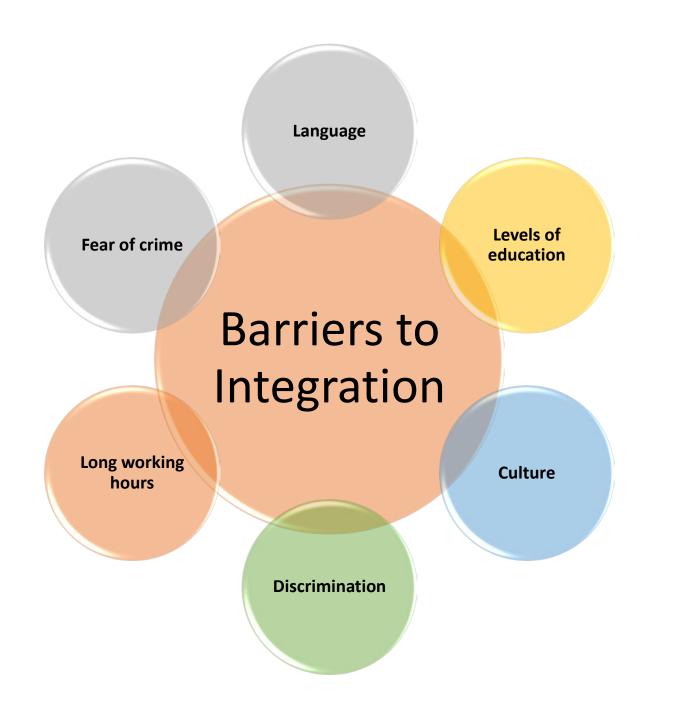
- Patterns of Migration to the UK included individual routes of entry that meant individuals could be classified as either economic migrants or refugees.
- Routes into the UK affected sources of knowledge pre and post arrival as well as expectations.





 Initial contacts were forged around needs and affected engagement with wider communities.

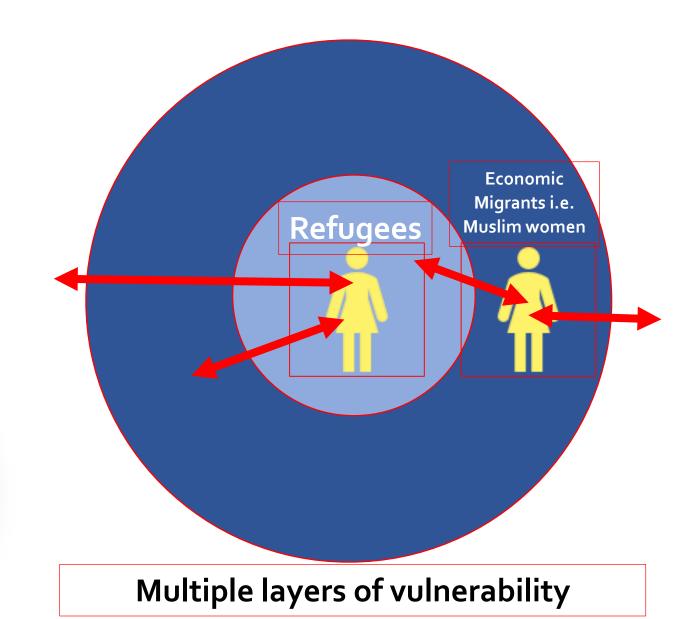
### Needs



Barriers to Integration identified

# Findings can be linked to levels of





# Rethinking 'integration' & 'community' and 'community cohesion'







### Migrant patterns – Needs? Wider British Public?



## Integration? Who is integrated? Incentives? Problems of lack of integration between and within groups?





"I am convinced that men hate each other because they fear each other. They fear each other because they don't know each other, and they don't know each other because they don't communicate with each other, and they don't communicate with each other because they are separated from each other." - Reverend Dr. Martin Luther King, Jr.

#KnowYourNeighbor www.ing.org/kyn-campaign

### Shrinking social networks







Barriers to engagement with service providers identified

#### Language

Culture

Age

**Negative Experiences** 



 A large proportion of respondents had experienced some form of hate crime, but there were differences in reporting.



- Mixed views with many respondents being worried about potential increases in hate crime and intolerance, generating a re-evaluation of whether they wanted to stay or concerns about whether they would be permitted to stay.
- These perceptions were affected by rumours.
- Other respondents including Europeans were unconcerned and still planned to stay.



## To engage with hard to reach groups

- Snowball sampling coupled with KINS, made available via social media, through schools, health centres and libraries.
- Additional support, advice and education on British Laws & Rights to be provided via welcome packs. Also to include positive testimonies
- Economic migrant agencies and voluntary agencies to be utilised to disseminate information.
- Organisations to work more closely with schools and universities (Four-point model)
- Developing of a mapping model of groups NTU
- Community /Perpetrator research NTU



# To reduce language barriers

- Information to be provided in a range of languages
- Increase the provision of interpreters
- More advertising and funding to be provided to small voluntary groups that play a key role in providing ESOL classes i.e. conversation cafes



- The importance of community policing, PCSOs and recourse to key individuals .
- There needs to be regular engagement/attendance with communities – at least once a month – 'Cascade'
- The importance of attending in nonuniform.
- Contact via email needs to be prompter.
- Follow up research to be carried out to ensure up-to-date data.



# The importance of education

- To provide education in schools on the importance of cultural differences
- More focus needed on the histories of migration
- Graphical illustrations of individual migration narratives can be utilised to educate the next generation
- Within a context of a common denominator.