Appendix 1



Chief Constable's Update Report

Strategic Resources and Performance Board

13th September 2016

Version 1.0

1.0 Introduction

- 1.1 Since the previous update was provided in June 2016, there has been a significant amount of work undertaken to move the Force forward in terms of crime reduction, prevention and changes to our structures to make the organisation as efficient and effective for the future as possible.
- 1.2 Since the departure of Chief Constable Chris Eyre in June, I have commenced my role as Chief Constable with Simon Torr as Deputy Chief Constable. I was pleased to welcome Stuart Prior to the team as Assistant Chief Constable. Stuart has joined us from his position as Head of EMSOU, with over 30 years' service with Leicestershire Police.
- 1.3 The three Forces, Nottinghamshire, Leicestershire and Northamptonshire are continuing to work together as a Tri-Force Collaboration with the overarching aims of improving service and reducing costs. Phil Eaton was appointed as interim ACO for Information Technology for the Collaboration in June has over 40 years' experience in technology in both the private and public sector.
- 1.4 This has been a particularly busy period and we have initiated a number of spontaneous and also proactive intelligence led police operations to address activity and minimise the impact of crimes, examples include:
 - Operation Horseradish Murder at Forest Fields, 1st June 2016, investigated by EMSOU Major Crime. Four people have been charged with a murder and the court trial is scheduled for November 2016.
 - Black Lives Matter protest 5th August 2016, Nottingham City Centre resulted in four arrests for wilful obstruction of the highway.
 - Op Kinic 6th August 2016, EDL demonstration in Nottingham City Centre led to six arrests for public order offences and also failure to remove a face covering. Four have been released without charge with one charge for Section 5 Public Order and possession of a Class B Drug, and another charge for criminal damage in connection with a report of a flare being thrown during the event.
 - Operation Throstle –Death on Newark railway tracks, 9th August 2016. This death occurred after police contact and following and IPCC referral has been returned for local investigation. This tragic highlighted the benefit of body worn video.
 - Operation Hyacinth Suspicious death at the Springwater Care Home, Calverton. Two people were arrested and have been released pending forensic examination results. Our enquiry team continue to work closely with the Care Quality Commission.

Recognising the potential for significant community impact we have consistently prioritised positive community engagement and worked with our City Council colleagues, and other partner agencies to provide a proportionate response.

- 1.5 The PROUD values continue to underpin all of our daily business as we develop a new landscape for policing in Nottingham and Nottinghamshire (please see Appendix 1 for the definition of the PROUD values). These values are integral to our daily behaviours and everything we do, from frontline policing, to operational planning, to procurement, and throughout every element of our business. They are also closely aligned with the Code of Ethics.
- 1.6 This report gives an update on just some of the work that has been taking place recently and is set out by each of the Police and Crime Commissioners Force's seven strategic priority themes:
 - 1. Protect, support, and respond to victims, witnesses and vulnerable people
 - 2. Improve the efficiency, accessibility and effectiveness of the Criminal Justice Process
 - 3. Focus on those priority crime types and local areas that are most affected by crime and anti-social behaviour (ASB)
 - 4. Reduce the impact of drugs and alcohol on levels of crime and (ASB)
 - 5. Reduce the threat from organised crime
 - 6. Prevention, early intervention and reduction in reoffending
 - 7. Spending your money wisely

4.0 <u>Priority 1: Protect, support, and respond to victims, witnesses and vulnerable people</u>

- 4.1 The Crime Survey for England and Wales results show increases in Victim satisfaction and public confidence however, the Force continues to focus on improving understanding victims and witnesses and on our diverse communities in order to help us understand the different and changing needs and expectations of the public that we serve.
- 4.2 The percentage of people who agree that the police and local councils are dealing with Anti-Social Behaviour (ASB) and other crime issues remains stable.
- 4.3 The Force has recently reviewed the interview questions and sample size for the Victim Satisfaction surveys and some changes have been implemented in line with minimum requirement prescribed by the Home Office. The changes took place in July 2016 however it will take at least three months before we can assess the impact on satisfaction levels.
- 4.4 In partnership with the Nottingham Women's Centre, Nottinghamshire Police has become the first Force in the country to recognise misogyny as a hate crime.

The additional category applies to a range of incident reports from street harassment through to unwanted physical approaches.

- 4.5 The Force continues to monitor hate crime reports related to the EU referendum result, reporting to the Home Office National Community Tension Team. We did see an increase in hate crime reports in the month post the referendum result however by week eight, although levels remained raised, race hate reports have returned to a relatively similar volume as last year.
- 4.6 In partnership with `Embrace in the Community', a series of informal community meetings have been arranged in Nottinghamshire where minority groups can attend and feedback to build and foster good relations and providing us with the opportunity to engage and understand their needs.
- 4.7 Nottinghamshire Police is committed to policing the area with the upmost honesty and integrity. The PSD Engagement Strategy has been refreshed. This takes a problem solving approach, by looking at the best way to address a complaint, reduce times for updates and resolutions and introduce clear ways to inform the public about the legitimacy of appropriate police use of force and tactics.

5.0 <u>Priority 2: Improve the efficiency, accessibility and effectiveness of the</u> <u>Criminal Justice Process</u>

- 5.1 The East Midlands Criminal Justice Service is currently working to an agreed business plan based around the three overall objectives of embedding a regionally standardised and effective EMCJS, achieving national and local CJ Board objectives and delivering efficiencies. A further objective is around maximising the benefits from digital technology.
- 5.2 These objectives are aimed at making criminal justice a fully regional service that is as efficient and effective as possible, gives best value for money for the general public and is also able to quickly respond to national initiatives and directives. Main pieces of work that are on-going at the moment include; NICHE enabled prosecutions models, remodelling of Custody and performance monitoring. Digital First are undertaking a national "Landscape Review" of Force capacity and capability around digital working within the Criminal Justice System.
- 5.3 Work is continuing around Transforming Summary Justice and Better Case Management, aimed at improving the processes around getting cases through court (both Magistrates and Crown) and dealt with in a timely manner.
- 5.4 The annual performance information for Crown Court and Magistrates Court is due for publication in the autumn.

6.0 <u>Priority 3: Focus on those priority crime types and local areas that are most affected by crime and anti-social behaviour (ASB)</u>

- 6.1 The Force recorded an 8.5% reduction in All Crime year to date which equates to 2181 less crimes.
- 6.2 We have strong performance in Victim-Based Crime with a reduction of 8.2%, 1900 less offences compared to last year. A significant reduction in Violence Against the Person offences continues to drive the overall reduction in Victim-Based Crime.
- 6.3 Anti-Social Behaviour remains stable with a 0.5% increase against 2015/16 which equates to an increase of 82 incidents.
- 6.4 Knife Crime is an increasing trend nationally but in the 12 months to March 2016 Nottinghamshire are recording a 6% increase in Violent Knife Crime which is less than the average for national and core cities. We are taking a robust approach to knife crime with our intelligence led proactive Knife Crime Team.

Notts has a higher number of possession of weapons offences than the core cities group average reflecting the success of our proactive work in dealing with those that carry weapons, and potentially preventing violent weapons offences.

- 6.5 Performance continues to be reviewed on a monthly basis by all Chief Officers at the Force Executive Board where they are provided with an update on exceptions and the Performance and Insight report, which covers crime, workforce and financial performance.
- 6.6 Despite the reductions achieved, there is no complacency amongst our staff and officers and we are determined to continue cutting crime and keeping people safe whilst at the same time, delivering value for money.

7.0 <u>Priority 4: Reduce the impact of drugs and alcohol on levels of crime and (ASB)</u>

- 7.1 The New Psychoactive Substances (NPS) legislation came into force in May 2016. The Force has recorded one arrest for the supply of NPS which was subsequently refused charge by the Crown Prosecution Service.
- 7.2 Drop in sessions for officers and staff have taken place throughout August to increase awareness of New Psychoactive Substances.

- 7.3 We are proactively policing drug intelligence and there were 53 less (a reduction of 17.4%) supply and production drug offences recorded showing a year on year reduction.
- 7.4 The reported number of Alcohol-Related Violence has been reported in similar proportions since the last report; the level is less than half that is estimated nationally.
- 7.5 66.1% of all Night-Time Economy Violence offences are alcohol related.

8.0 <u>Priority 5: Reduce the threat from organised crime</u>

- 8.1 The current known threat from Organised Crime in Nottinghamshire remains high and each active OCG has a specific management plain aimed at mitigating or removing the threat.
- 8.2 Joint partnership tasking on the City ensures a proportionate police and partner response and a similar methodology has been introduced with the County partnerships.
- 8.3 As part of the Force thematic restructure, Serious and Organised Crime has a dedicated Task Force.
- 8.4 Identifying and assessing the unknown threat from Organised Crime remains a significant challenge.

9.0 Priority 6: Prevention, early intervention and reduction in reoffending

- 9.1 The mandatory tagging pilot is progressing. ACC Rob Nixon is now the strategic lead for the Midlands. Contracts are in the process of being awarded for the tag provider. It is proposed to stagger the roll out across the Midlands area with a likely commencement of October.
- 9.2 Prevention as a theme has been woven into the operating model for the Force restructure.
- 9.3 We continue our role with the Multi Agency Intelligence Team (MAIT) partners and the team have recently expanded their business functions to include gang prevention through Vanguard Plus.
- 9.4 The MAIT are currently developing processes to provide accurate information from the National Probation Service and Community Rehabilitation Company as well as working on health provisions to armed forces veterans.

9.5 Work is continuing around mental health and a community psychiatric nurse works in the control room to supplement the work the triage car does in the evening. This has ensured an appropriate and measured response for the service user but also allows us to work more efficiently to get to the end result.

10.0 Priority 7: Spending your money wisely

- 10.1 Nottinghamshire Police's overarching vision is 'To be the best performing Police Force in England and Wales'. To achieve this vision we will continue to ensure that the budget allocated to us is spent wisely and that a balanced budget is delivered at the end of each financial year.
- 10.2 The Tri-Force Collaboration provides opportunities for us to make significant savings across all three forces which we will be able to reinvest in areas of high risk.
- 10.3 The Tri-Force Collaboration has secured more than £5m in Home Office funding over the next two years for a project to eliminate duplication between Forces and ensure they have access to a larger pool of information to help officers make faster and more informed decisions. The money will fund the provision of a single Wide Area Network (WAN), which will enable staff across the three Forces' county boundaries to share information.

The funding will also enable the three Forces to develop a telephony system linking their individual control rooms effectively offering a single consistent service. The aim is to ensure that at times of high call volumes and demand there is resilience to make sure response times will not be affected and operators can spend more time dealing with calls, improving the police response to incidents.

In addition, a Multi-Agency Incident Transfer system will enable information about incidents to be shared more quickly and effectively with the other emergency services and partner agencies to ensure the best coordinated and most appropriate responses are provided to the public.

10.4 In response to the amount of retirements and leavers from the Force, the recruitment of Cohort 41, which was postponed in February 2015, will now proceed, which allows us to boost frontline policing.

Further recruitment is also planned for January 2017 where we will build on the success of our previous Positive Action initiatives, continuing our commitment to providing a workforce that represents the diverse communities that we serve.

10.5 The Thematic Command structure is embedded enabling operational effectiveness and better focus of our resources on reducing threat, risk and harm.

Appendix 1

PROUD To Serve: Our Values

PROUD embodies everything we stand for as an organisation.

Professional Respect for all One Team Utmost integrity, trust and honesty Doing it differently